



25 Sandy Hill Road. Woolwich. London SE18 6SA
tel: 0044 (0) 2081231888
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email: virag.kiss@vigiaupair.co.uk
web: <http://www.vigiaupair.co.uk>

Terms and Conditions

These are the terms and conditions between Vigi Au Pair LLP (“The Agency”) and you (“The Client”), the family named on page one of the attached registration form (“Registration”) and “The Applicant” is defined as any individual whose service are provided by The Agency. The Client must sign and return one copy which shall be deemed to constitute unqualified acceptance of these terms and conditions.

The Agency cannot accept any instruction, verbally or in writing unless and until The Client has returned a signed copy of these terms and conditions. No disputes in any form will be entertained unless these terms and conditions have being duly accepted and signed.

1. The Client shall pay to The Agency, our membership fee of **£30.00**, fill our online application form, sign and return one copy of our terms and conditions
2. The Client shall be entitled to contract with The Agency for the services of The Applicant.
3. It is agreed that The Client shall only book the services of The Applicant through The Agency. The Client agrees not to approach The Applicant directly, nor to instruct anyone else to do so on The Client’s behalf.
3. In the event that The Client acts in breach of this agreement and is found to have approached The Applicant without reference to, or expressed prior consent of, The Agency, The Agency reserves the right to terminate this agreement forthwith.
4. In the event of such termination on account of The Client’s breach, The Agency shall not refund the The Client’s registration fee. Further, The Agency reserves the right to pursue a claim in damages against The Client in respect of repudiators breach and all consequential loss sustained by The Agency.
5. The Agency shall charge The Client for the aggregate number of hours care provided by The Applicant, or/and a minimum of four hours babysitting.
6. The Client shall be charged in accordance with the hourly rate set by The Agency from time to time.
7. The Client agrees that The Agency shall be entitled to claim payment from the credit/debit card details provided by The Client for this purpose.
8. The Client agrees that such payment may be claimed the day after The Applicant’s services have been provided to The Client.
9. The Agency shall provide the Client with a receipt by post to the address stated by The Client.
10. The Client shall not request from The Applicant or from any third party, personal contact details of The Applicant. Any such request for information must be directed to The Agency.
11. It is further agreed that The Agency shall not be held liable for any negligent, malicious, wilful or criminal act by The Applicant during any contract nor for any loss sustained by The Client as a consequence thereof. The client undertakes to keep the agency fully and effectively indemnified



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against all costs, claims and damages expenses and liabilities whatsoever arising from the carers act, omission, default or negligence.

12. The Agency shall use it's reasonable endeavours to verify all references provided by The Applicant. However, The Agency is unable to provide any warranty or make any representation of any kind as to the character, age, history, competence or suitability of The Applicant. The client undertakes to keep the agency fully and effectively indemnified against all costs, claims and damages expenses and liabilities whatsoever arising from the carers act, omission, default or negligence.

13. The Agency is further unable to warrant that any particular Applicants requested shall be able to fulfil any booking made or contract for services offered to The Applicant by The Client.

14. If The Client give us a minimum of 7 days notice The Agency will guarantee to provide An Applicant if not The Client will receive their next booking FREE of charge.

15. This contract shall be governed by the law of England and Wales.

Please sign all pages!!!

Signature of Host **Dated**

Name (please print)

Signature of Hostess **Dated**

Name (please print)

Once you have read and signed this form, **please return it by post or fax** to your Vigi Au Pair LLP Office address:

Address:

Vigi Au Pair LLP
25 Sandy Hill road
Woolwich
London
SE18 6SA

Fax:

00442080825275